Frequently Asked Questions

Questions

1. **General questions**
   - [Why another Webmail product ? There's already so many. What's the point of another one ?](#)
   - [IronMailer, what´s in the name?](#)
   - [Which browsers are supported ?](#)
   - [What do I need to run IronMailer on my system ? How do I install it ?](#)
2. **Usage Questions**
   - [Which folders do I see in IronMailer ? I think there is some folder it´s not showing me.](#)

Answers

1. General questions

1.1. Why another Webmail product ? There's already so many. What's the point of another one ?

At the time of creation (2002), there are actually very few usable Webmail products, with features we want such as open-source, multi-language support, efficiency, and extensability.

> **Note:**
> This Webmail product is much faster than a popular webmail found on Linux distributions (SquirrelMail), because it relies on Java and the Cocoon framework, where much of the dynamic part of the program is compiled once, and then faster for all subsequent request. At the time of writing, only one comparable Webmail/Java program was found: jwebmail.sourceforge.net. However, that product had some no-gos for production, and bug-reports and attempts at contact with the author were unsuccessful. Therefore it was deemed useful to create a new product, based on the newest technology available.

1.2. IronMailer, what´s in the name?

Well first it's hard to find a new name in IT services. That's why you end up with really crappy service names, such as "Wanadoo". But we made an effort anyway and tried to come up with something original. Mr. Marto (from nawak-online.org) offered IronMailer, as a tribute to the band IronMaiden of course, and the name was adopted.

1.3. Which browsers are supported ?

All recent browsers should work.

> **Note:**
> We recommend Mozilla, as browsers such as Internet Exploder have many missing features

1.4. What do I need to run IronMailer on my system ? How do I install it ?

Please consult, in the Technical documentation, the [Installation Notes](#)

2. Usage Questions

2.1. Which folders do I see in IronMailer ? I think there is some folder it´s not showing me.

IronMailer lists all SUBSCRIBED Imap folders. These are - normally - the folders you want to see. There might be some other folders in your Imap account, but they are not marked as subscribed, so they are not shown - these are usually system internal folders which are not meant to be displayed.

> **Note:**
> If you created a new folder with a client which doesn´t go along with the Imap rules, it might not have been marked as "subscribed". In that case, contact your system administrator to correct your Imap setup.

> **Note:**
> If you create a new folder within clients such IronMailer or Mozilla, they are automatically marked as subscribed.